

**NARAYAN SEVA SANSTHAN**

World of Humanity, Mali Colony, 100 Ft. Road, Udaipur, 313001, Raj.

**NOTICE INVITING e-TENDER**

Narayan Seva Sansthan invites e-tender for the following items from leading companies/firms/distributors/suppliers/interested persons to be used for disabled .

Tender Issue Date:- **05.06.2026 at 10.00 AM**

- Physiotherapy & Exercise Machines
- X-Ray Machine & Lab Equipment

Detailed e-tender documents/rules/terms & conditions and other required information can be received/downloaded from Sansthan website **www.narayanseva.org** (under tender section) till **10.06.2026** and can be submitted through website/e-mail or duly sealed Envelope till **10.06.2026 at 5.00 P.M.**

**Tenders received will be opened on date 11.06.2026 at 5.00 P.M.**

All rights to accept and reject the tenders and the final decision will remain with the Sansthan.

For any information or clarification related to the tender documents, bidders may contact Narayan Seva Sansthan .

Procurement Department

**E-Mail Id:** procurementhead@narayanseva.org

**NARAYAN SEVA SANSTHAN UDAIPUR**

**Tender document for supply and installation of Diagnostic Laboratory, Digital Radiography (DR), Physiotherapy and Rehabilitation Equipment World of Humanity**

**Tender Ref No. NSS/TENDER/2026-27**

**Date of Issue 05.06.2026**

**Financial Year 2026-27**

# NOTICE INVITING TENDER (NIT)

## 1. Invitation for Bid

We invite sealed technical and commercial proposals from authorized manufacturers, distributors, and suppliers for the supply, installation, testing, commissioning, training, warranty, and after-sales support of Diagnostic Laboratory Equipment, Digital Radiography (DR) System, Physiotherapy Equipment, and Rehabilitation/Exercise Equipment for our healthcare facility.

**Scope of Supply:-** Supply and installation of Diagnostic Laboratory, Digital Radiography (DR), Physiotherapy and Rehabilitation Equipment World of Humanity.

### **Tender Timeline:-**

Last Date for Submission (Technical Bids):-**10.06.2026**

Date of Opening (Technical Bids):-**11.06.2026**

Last Date for Submission (Financial Bids):-**10.06.2026**

Date of Opening (Technical Bids):-**11.06.2026**

Venue:- World of Humanity, Narayan Seva Sansthan, Mali colony, Udaipur, Rajasthan

Tender Download: [www.naranseva.org](http://www.naranseva.org)

Email for Queries :procurementhead@narayanseva.org

### **EARNEST MONEY DEPOSIT (EMD) & SECURITY DEPOSIT**

**EMD:**2%-5% of the estimated tender value (Refundable)

Security deposit :5%-10% of total contract value for selected bidder ,retained till contract closure)

Vendors are requested to submit detailed technical and commercial offers for the equipment listed below.

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## **A. LAB EQUIPMENT**

### **1. Electrolyte Analyzer (Na, K, Cl)**

Preferred Models:

- Medica EasyLyte
- Erba EC90
- Equivalent models meeting specifications

### **Requirements:**

- Measurement of Sodium (Na), Potassium (K), Chloride (Cl)
- Fully automated operation
- User-friendly software

- Internal quality control facility
  - Open or semi-open reagent system preferred
  - Reagent consumption details to be provided
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## **2. Fully Automatic Hematology Analyzer – 5 Part Differential**

Preferred Models:

- Mindray BC Series
- Erba H560
- Equivalent models meeting specifications

### **Requirements:**

- 5-part WBC differential
  - Minimum 60 tests/hour throughput
  - Comprehensive CBC parameters
  - Auto sampling capability
  - Internal QC and calibration support
  - LIS connectivity
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## **3. Fully Automatic Biochemistry Analyzer**

Preferred Models:

- Mindray BS Series
- Erba EM Series
- Equivalent models meeting specifications

### **Requirements:**

- Fully automatic random access analyzer
  - Open reagent system preferred
  - STAT sample capability
  - Continuous loading facility
  - LIS compatibility
  - Low reagent consumption
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## **4. Urine Analyzer**

Preferred Brand:

- DIRUI

- Equivalent models

**Requirements:**

- Automated urine strip analysis
  - High throughput
  - Internal QC
  - Data storage and reporting facility
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**5. HbA1c Analyzer**

Preferred Models:

- QDx A1c
- Equivalent models

**Requirements:**

- NGSP/IFCC traceable
  - High accuracy and precision
  - Rapid turnaround time
  - Minimal maintenance
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**6. ESR Analyzer**

Preferred Models:

- Vesmatic Cube 30
- Equivalent models

**Requirements:**

- Automated ESR testing
  - High sample throughput
  - Closed tube operation preferred
  - Quality control capability
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**7. Immunoassay Analyzer**

Preferred Model:

- VIDAS KUBE

## **Requirements:**

- Fully automated immunoassay platform
  - Broad test menu
  - Random access operation
  - Reliable reagent supply support
  - LIS compatibility
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## **B. X-RAY M/C (DIGITAL RADIOGRAPHY (DR) SYSTEM)**

### **Detector Specifications**

- Detector Size: 14" x 17"
- Pixel Pitch: 150 Microns
- Wired and Wireless Connectivity
- ISS Technology or equivalent
- High DQE (approximately 72% or better)
- Detector Weight: Approximately 2.9 kg
- Detector Load Capacity: Minimum 300 kg
- Single Hand Battery Operation
- IPX3 Protection or better
- Flexible Noise Control Technology
- High Resolution Imaging with Low Radiation Dose

### **Detector Components**

- Flat Panel Detector
- Detector Software
- Detector Battery
- Battery Charger

### **Image Acquisition Workstation**

#### **Software Features**

- Image Management
- Image Post Processing
- Window Level Adjustment
- Zoom and Pan Functions
- Edge Enhancement
- Grid Pattern Removal
- Noise Reduction Technology
- Image Archiving
- DICOM Compatibility

#### **Hardware**

- HP/Dell/Equivalent Workstation
- 17-inch Monitor or higher

## **X-Ray Generator**

- Epsilon 40 kW HF X-Ray Unit (ECO Model) or Equivalent
  - Complete integration with DR System
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## **C. PHYSIOTHERAPY EQUIPMENT**

### Preferred Equipment

1. Short Wave Diathermy – 500 Watts
  2. Interferential Therapy Unit
  3. Ultrasound Therapy (1 & 3 MHz)
  4. Transcutaneous electrical nerve stimulation
  5. Muscle Stimulator with TENS
  6. Infrared Lamp Floor Model
  7. PROTEUS Auto Lumbar-Cervical-Ankle Traction
  8. Moist Heat Therapy Unit (4 Pack)
  9. Auto Temperature Controlled Paraffin Wax Bath
  10. Continuous Passive Motion (CPM) Unit
  11. High Power Class-IV Laser Therapy System
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## **D. REHABILITATION / EXERCISE EQUIPMENT**

1. Shoulder Wheel
  2. Rope and Pulley
  3. Adjustable Parallel Bars
  4. Supination-Pronation Unit with Gripper
  5. Physioball – 65 cm
  6. Physioball – 75 cm
  7. Sandbag Set (500g, 1kg, 2kg, 3kg, 4kg, 5kg)
  8. Theraband Set
  9. Bolster Set
  10. Peg Board
  11. Shoulder Ladder
  12. Single Step Stool
  13. “Z” Trolley
  14. Balance Board (Rocker Type)
  15. Dumbbells with Rack
  16. Adjustable Standing Board (4 ft)
  17. Quadriceps Table (Single Lever)
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## **INFORMATION TO BE PROVIDED BY BIDDERS**

The bidder shall submit:

1. Detailed technical specifications.
  2. Product brochures/catalogues.
  3. Open / Semi-open / Closed reagent system details.
  4. Reagent compatibility details.
  5. List of consumables and annual consumption estimates.
  6. Warranty details.
  7. AMC/CMC rates for minimum five years after warranty.
  8. Local service engineer details.
  9. Service center details in Rajasthan.
  10. Installation references in Rajasthan/Udaipur.
  11. Delivery schedule.
  12. Training plan.
  13. Compliance statement against specifications.
  14. Best institutional commercial offer.
  15. GST and other applicable taxes separately indicated.
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## **GENERAL TERMS & CONDITIONS**

### **1. Eligibility**

- Bidder must be an authorized manufacturer or authorized distributor.
- Authorization certificate must be enclosed.
- Bidder should have proven installations in healthcare institutions
- Minimum 5 years of experience in similar supply
- Valid GST registration and PAN
- Copies of ITR for last 3 financial years
- Minimum 3 client references / work orders
- Must not be blacklisted by any ovt./private body

### **2. Pricing**

- Prices shall be quoted in Indian Rupees (INR).
- Prices should include supply, transportation, installation, commissioning, calibration, training, and all incidental charges.
- GST must be indicated separately.

### **3. Delivery**

- Delivery timeline must be clearly specified.
- Delays beyond committed timelines may attract penalties as per mutually agreed terms.

### **4. Installation & Commissioning**

- Complete installation and commissioning shall be carried out by the supplier.
- Supplier shall ensure operational readiness of the equipment.

## **5. Training**

- Comprehensive user training shall be provided for operators and technical staff at no additional cost.

## **6. Warranty**

- All supplied goods must be covered under manufacturer warranty.
- Warranty shall cover parts, labor, travel, and software updates.

## **7. After-Sales Service**

- Supplier shall provide preventive maintenance support.
- Breakdown response time should not exceed 24–48 hours.
- Major repairs should be completed within a reasonable timeframe.

## **8. AMC/CMC**

- Detailed AMC and CMC charges for at least five years post-warranty shall be provided separately.
- Coverage details must be clearly defined.

## **9. Reagent & Consumable Supply**

- Vendors shall ensure uninterrupted availability of reagents and consumables.
- Price validity for reagents and consumables should be clearly indicated.

## **10. Acceptance**

- Equipment shall be considered accepted only after successful installation, commissioning, training, and satisfactory performance verification.

## **11. Documentation**

Supplier shall provide:

- User Manuals
- Service Manuals
- Calibration Certificates (where applicable)
- Warranty Certificates
- Compliance Certificates

## **12. Payment Terms**

Payment terms shall be mutually agreed upon and clearly mentioned in the commercial bid.

## **13. Compliance**

Any deviation from the specifications must be clearly stated in the bid submission.

#### **14. Right to Accept or Reject**

The purchaser reserves the right to accept or reject any or all bids without assigning any reason and shall not be bound to accept the lowest bid.

#### **15. Disputes & Legal Jurisdiction**

Any legal disputes shall be subject to the jurisdiction of Udaipur ,Rajasthan.

Blacklisting norms shall apply in case of fraudulent documents of breach.

#### **16. Checklist For Submission**

- ✓ Covering Letter
  - ✓ Technical Bid (Sealed Envelope)
  - ✓ Financial Bid (Sealed Envelope)
  - ✓ Signed Tender Document with seal
  - ✓ All Certificates and Proofs as required
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#### **Submission Details**

Interested vendors are requested to submit separate Technical and Commercial Proposals along with all supporting documents.

The proposal should clearly indicate:  
"Quotation for Diagnostic Laboratory Equipment, DR System, Physiotherapy & Rehabilitation Equipment"

Authorized Signatory

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Organization Name

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Date: \_\_\_\_\_